

# WELCOME!

City of Pooler

## Utility Billing Department

1095 S. Rogers Street  
Pooler, GA 31322

Visit us on the web at:

[www.pooler-ga.gov](http://www.pooler-ga.gov)

Phone: (912) 748-4800

Fax: (912) 748-6777

E-mail: [utilitybilling@pooler-ga.gov](mailto:utilitybilling@pooler-ga.gov)

*Welcome, we are so happy that you have chosen to make Pooler your new home.*

### Important Numbers

City Hall (912) 748-7261

Recycling Center (912) 748-7478

Pooler Police (912) 748-7333

Pooler Fire & Rescue (912) 748-7012

### Emergency Dial 911

Georgia Power (800) 437-3890 or [www.georgiapower.com](http://www.georgiapower.com)

Natural Gas [www.psc.state.ga.us](http://www.psc.state.ga.us) AT&T (888) 757-6500

Driver's License (866) 754-3687 Tag Office (912) 652-6800

Pooler Elementary (912) 748-3625 West Chatham Elem (912) 748-3601

## Utility Billing Procedures and Fees

All payments are due by 5:00 p.m. on the due day listed on your utility bill. Any payment made in the utility payment box after 5:00 p.m. will be posted the following business day. Failure to receive bills shall not prevent such bill from becoming delinquent. Nonpayment of past due amounts within 30 days of original due date will result in disconnection of services without further notice. Disconnection of water service will be conducted on the third business day following the due date. A \$50.00 fee (\$25.00 for sanitation only accounts) will be assessed and paid in full before service is restored.

Zone 1 (Customers South of Highway 80) bills due by 1st of month.

Zone 2 (Customers North of Highway 80) bills due by 15th of month.

### Sanitation

Non-refundable maintenance fee	\$75.00
Residential per month	\$16.00
Re-delivery for repossessed carts	\$25.00
Extra cart	\$75.00 plus additional \$16.00 per month

### Water Service

Deposit (Renter's only)	\$100.00
Residential	\$7.35 base first 2,000 gallons
	\$1.93 2,001 thru 8,000 per 1,000 gallons

## Yard Debris

Yard debris is picked up the last week of every month. To ensure that your limbs, leaves, and trimmings are picked up please remember to:

- Call (912) 748-4800 to be placed on the pick up list.
- Put all debris at the curb for easy removal.
- We do not pick up yard debris for businesses or contractors.
- We do not remove trees or any bulk items.
- Please limit piles to 4-foot wide and high and limbs 4-inches in diameter.
- Please do not throw yard debris into drainage ditches or canals.

## Garbage Days

Southside of Highway 80

Picked up Monday and Thursday

Northside of Highway 80

Picked up Tuesday and Friday

- Household trash only
- Garbage must be in supplied cart
- No bulk items
- No yard debris

## Utility Billing Procedures and Fees cont.

Senior Citizens	\$5.25 base rate first 2,000 gallons \$1.42 2,001 thru 8,000 gallons, per 1,000 gallons \$2.12 8,001 thru 14,000 gallons, per 1,000 gallons \$4.25 Over 14,000 gallons, per 1,000 gallons
Sewer Residential	\$9.92 base charge \$2.58 per 1,000 gallons
Senior Citizens	\$8.40 base charge \$2.00 per 1,000 gallons

## Outdoor Water Rules

As of June 2010, The State of Georgia has returned to a non-drought schedule for outdoor water use. Under a non-drought schedule, outdoor water use is allowed three days a week on assigned days using odd and even-numbered addresses.

- Odd-numbered addresses can water on Tuesdays, Thursdays and Sundays, between 5 p.m. and 9 a.m.
- Even-numbered and unnumbered addresses are allowed to water on Mondays, Wednesdays and Saturdays, between 5 p.m. and 9 a.m.

Water use may occur at any time of the day on the assigned days, but to be water efficient, landscape watering should not occur between 10 a.m. and 4 p.m.

To get an update on the water restriction visit the Georgia EPD website at [www.georgiaepd.org](http://www.georgiaepd.org).

## Pooler Recycling Center

We are now open:

Tuesday - Friday 8am-5pm  
Saturday 8am-2pm

Contact us at:

912-748-7478 or 912-748-7864

Do your part...Recycle!!!



What we accept...

**Metals:** Aluminum Cans, Tin Cans, White Goods (Household application & Metal products that are over 60% metal.

**Plastics:** Bottles, Jugs and soft plastics

**Paper:** Cardboard, Magazines, Office Paper, Newspaper

**Glass:** Bottles, Jugs (Separate by color)

**Yard debris**

**At Cost Items:** Tires, Televisions and Monitors

## Senior Rate Do I qualify?

To qualify for the Senior Rate the following requirement need met:

- Must be 65 or older or totally disabled.
- Must reside at address for which rate is requested
- Excluding Social Security, Retirement, or Pension, income must not exceed \$11,500.00.

Please submit application along with proof of address, driver's license, proof of disability if applicable and proof of income to:

Utility Billing Department  
1095 S. Rogers St  
Pooler, GA 31322

## Water Conservation

**Over-watering is wasteful, and it can harm plants.**

- Target water to plants that show signs of moisture stress. Plants will turn a gray-green color or wilt when they need water.
- Water the root zone of the plant instead of the foliage. This saves water and reduces diseases.
- Water at night or in early morning to avoid losing water to evaporation.
- Water deeply. Light, frequent watering causes shallow rooting and increases the need for water.
- Use drip irrigation and micro-sprays when possible. They use 30 to 50 percent less water than sprinklers.
- In-ground system users should have a regular system audit performed by a professional who will inspect for leaks and other problems and recommend new water-saving equipment. Rain sensors, soil moisture sensors, evapotranspiration controllers and new efficient rotors and spray heads are examples of new technologies.
- Put right plants in right places.
- Mulch and add organics to soil.
- Get more tips at [www.conservewatergeorgia.net/documents/indiv\\_outdoorTips.html](http://www.conservewatergeorgia.net/documents/indiv_outdoorTips.html)